

SELF-CATERING VISITORS

ACCOMMODATION



TERMS AND CONDITIONS OF LETTING 2007

Sanctuary Management Services manage Belmont Tower and Seabraes Hall on behalf of Dundee Student Villages (DSV)

- 1) Full payment is required at the time of booking.
- 2) No booking is confirmed until receipt of the payment is sent to you along with confirmation of your booking.
- 3) In the event of cancellation, less than 30 days before arrival, no refund will be made.

In the event of a cancellation more than 30 days before arrival, a cancellation charge of £10 per person per night will be retained and the balance refunded.
- 4) In the event of an emergency, or other unforeseen circumstances, SMS reserves the right, without notice, to cancel any booking. In that event, SMS shall endeavor to provide alternative accommodation but does not guarantee to do so. If alternative accommodation is unavailable, SMS's liability will be restricted to refunding monies received in respect of the booking.
- 5) It is a condition of booking that neither SMS nor the University accept responsibility for the loss of or damage to property belonging to those using SMS accommodation, facilities and car parks, nor for any accidental injuries sustained by any persons on SMS property. Visitors must accept responsibility for loss and damage to SMS property hired to them other than fair wear and tear.
- 6) Flats are furnished with appropriate kitchen and dining equipment, tableware and furniture. Bed linen, towels, dish towels, toilet rolls, washing up liquid and basic cleaning materials are supplied. An inventory will be provided inside each flat, which should be checked on arrival, and any omissions reported to a member of staff. Guests are liable for the costs of the replacement or repair of any items broken or damaged.
- 7) The electrical supply in the flat is provided for personal appliances with a light loading such as radios, razors, televisions etc. No gas, oil or similar fuel-burning equipment must be used in the flats.
- 8) The booking is restricted in size to the number of persons stated on the booking form. SMS has the right to refuse entry to any additional persons.
- 9) The booking is exempt from protection under Schedule 4, Section 12, Paragraph 8 of the Housing (Scotland) Act 1988 as a holiday let.